

Guide to Delete Customer Portal Account



You can proceed with deleting your Customer Portal account if you no longer have any premises with sewerage managed by IWK. However, please note that deleting your Customer Portal account is irreversible. If you need to access the portal again, you will need to complete a new registration.

Anda boleh meneruskan dengan pembatalan akaun Portal Pelanggan anda sekiranya anda tidak lagi memiliki mana-mana premis dengan sistem pembetulan yang dikendalikan oleh IWK.

Sila ambil perhatian bahawa pembatalan akaun Portal Pelanggan anda tidak boleh diaktifkan kembali. Sekiranya anda perlu mengakses portal, anda perlu mendaftar semula.

1. Visit <https://customerportal.iwk.com.my/>
Layari laman sesawang <https://customerportal.iwk.com.my/>



3. Fill in your email address / user name and password
Isikan alamat emel/ nama pengguna dan kata laluan

MEMBER LOGIN [X]

Key in your email/username & password to proceed.

Email / Username:

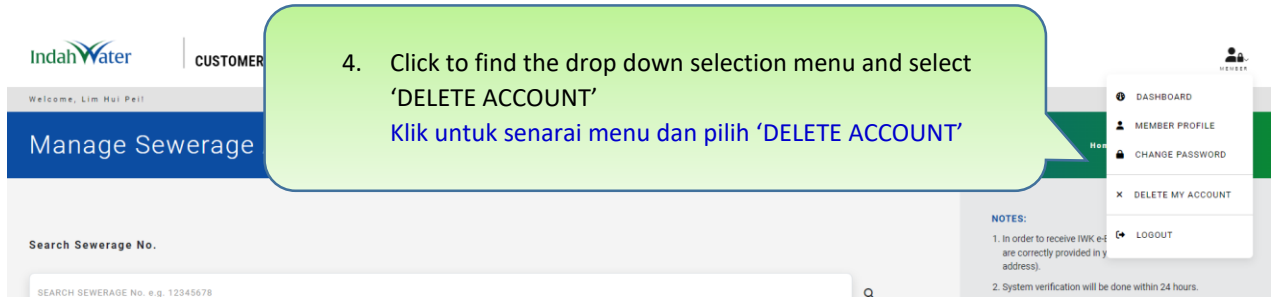
Password:

SUBMIT **RESET**

[Personal Data Protection Policy](#) and [Privacy Policy](#) for Indah Water's Website.

[Forgot your password?](#)
Not yet a member? [Register Now!](#)

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Indah Water | CUSTOMER

Welcome, Lim Hui Pei

Manage Sewerage

Search Sewerage No.

SEARCH SEWERAGE No. e.g. 12345678

4. Click to find the drop down selection menu and select 'DELETE ACCOUNT'
Klik untuk senarai menu dan pilih 'DELETE ACCOUNT'

- DASHBOARD
- MEMBER PROFILE
- CHANGE PASSWORD
- DELETE MY ACCOUNT
- LOGOUT

NOTES:

- In order to receive INK e-f are correctly provided in y address).
- System verification will be done within 24 hours.